



COMMUNITY HEALTH, BEHAVIORAL, SOCIAL SERVICES RESOURCE GUIDE

Behavioral/Mental Health Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Integral Care Adult Behavioral Health Services	Provides psychiatric outpatient services for adults and children who have severe and persistent mental illnesses, such as major depression, bipolar disorder and/or schizophrenia. Includes a 24-hour helpline, ongoing counseling, drug & alcohol treatment, and housing services.	1631 E 2nd St Austin, TX 78702 512-472-4357 <u>https://integralcare.org/en/home/</u>
Austin Area Mental Health Consumers, Inc. (AAMHC)	Provides peer support groups, a peer mentor program, independent living skills training, and other resources for people living with mental illness or substance use issues.	3205 S 1st St Austin, TX 78704 512-442-3366 <u>http://www.austinmhc.org/index.html</u>
Seton Healthcare Family	Provides intensive outpatient treatment to adults who may be experiencing emotional or substance abuse difficulties.	3501 Mills Ave Austin, TX 78731 512-324-2000 https://www.seton.net/behavioral-health-care/
YWCA Greater Austin	The YWCA Greater Austin offers quality and affordable trauma informed therapeutic counseling and support services for individuals, couples, families and groups in English and Spanish (and other languages as needed) to address concerns and live healthier lives. Services are free for victims of crime and veteran women.	14311 Wells Port Drive Austin, TX 78728 512-326-1222 <u>https://ywcaaustin.org/counseling-and-referral-center/</u>
Lone Star Circle of Care	Lone Star Circle of Care provides appropriate behavioral health services for patients of all ages, from seniors and adults to adolescents and children. The program has a range of mental health professionals, including child and adolescent psychiatrists as well as adult psychiatrists and therapists.	Various Locations around Austin 877-800-5722 https://lonestarcares.org/service/behavioral-mental- health/
GOALS Program by People's Community Clinic	The GOALS Program is a developmental, behavioral, and primary care program that promotes optimal developmental functioning, wellness, and success for youth ages 4-19. The program works to empower families by providing diagnostic evaluation and treatment services for physical and mental health. *Travis County only	1101 Camino La Costa Austin, Tx 78752 512-684-1733 <u>https://www.austinpcc.org/our-</u> programs/adolescent/goals-program/
Samaritan Center	At Samaritan Center, we work with both children and their parents to identify challenges, set goals, and track progress. Our therapists have a deep understanding of child and adolescent development and are experienced with helping children and teens express and make sense of their big feelings and difficult experiences. *Residents of Travis, Williamson and Hays County are eligible	8956 Research Blvd Austin, TX 78758 512-451-7337 ext 8 <u>https://samaritan-center.org/</u>





Austin Child Guidance Center	Austin Child Guidance Center is a trauma-informed agency, which provides therapy services to children and families who are facing a variety of issues. These issues may include changes in the family (e.g., divorce), school anxiety, parenting challenges, oppositional behavior, or just helping parents and kids to develop a stronger relationship and improve communication.	810 W. 45 th Street Austin, Tx 78751 512-451-2242 <u>https://www.austinchildguidance.org/</u>
Capital Area Counseling	Capital Area Counseling provides counseling services to individuals and families who are at transition points in their life, where they are moving from the familiar to the strange, going from child to adult, single to married and so on. Sliding scale fees range from \$15-\$60. Residents of Travis County only	7703 North Lamar Blvd Austin, TX 78752 512-302-1000 ext 100 <u>https://cacaustin.org/services</u>
Catholic Charities of Central Texas	Catholic Charities provides high quality mental health services for children, adults, couples, and families to help with life's challenges. *Open to residents of Travis, Hays, and Williamson Counties	1625 Rutherford Lane Austin, Tx 78754 512-651-6150 <u>https://www.ccctx.org/counseling-services/</u>
Community Counseling Clinic at St. Edwards	St. Edward's University offers a community counseling clinic that is open to the Austin community, providing low-cost individual, relationship, and/or family counseling. Our counselors are student interns working towards finishing their counseling degrees under the supervision of licensed faculty.	3001 South Congress Avenue East Hall Room 153 Austin, Tx 78704 512-317-2416 https://www.stedwards.edu/campus-services/health- and-counseling-center/counseling-services
Lifeworks	LifeWorks offers counseling, and support services to at-risk, truant and runaway for youth ages 0-17 and their families who are experiencing conflict with truancy, family, law or abandonment issues.	3 Locations North, Central and South Austin Call <u>512-735-2460</u> to get services. Call <u>512-735-2460</u> to schedule an appointment. https://www.lifeworksaustin.org/counseling
ConnectATX	Use ConnectATX to find up-to-date information on mental health care by your zip code.	833-512-2289 https://www.unitedwayaustin.org/connectatx/





Child/Youth Services

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Family Support and Permanency Planning - Casey Family Program - Austin Field Office Helping Hand Home for Children	Promotes permanent living situations for children with Child Protective Services (CPS) involvement, through permanency planning and other family support services. Offers prevention support services and case management to birth parents and relatives with the goal of preventing children from entering the foster care system. Provides a residential treatment program for children who are unable	5201 E Riverside Dr Austin, TX 78741 <u>https://www.casey.or</u> g/ 3804 Ave B
	to thrive and remain safe in a home setting.	Austin, TX 78751 512-459-3353 http://helpinghandhome.org/
Dell Children's Medical Center	Comprehensive healthcare services include a broad range of support services including pediatric health, mental health, and safety for children.	4900 Mueller Blvd Austin, TX 78723 512-324-8687 <u>https://www.dellchildrens.net/</u>
Presbyterian Children's Home and Services	Presbyterian Children's Homes and Services helps keep families in crisis together by providing a variety of crucial services. We do this at no cost to the families, regardless of their financial standing. The families we serve face enormous threats to their unity: the death of a parent, divorce, illness, homelessness, violence and substance abuse. *Open to residents of Travis County	8001 Mesa Dr. Austin, Tx 78731 800-888-1904 <u>https://www.pchas.org/what-we-do/community-</u> <u>services/child-and-family</u>
Community Partners for Children	Community Partners for Children (CPC) is a community group that serves children and youth from 0-22yo with complex needs whose mental and behavioral health challenges, developmental or intellectual disabilities, and/or physical challenges significantly impact their ability to function in their home, school and/or the community and can only be met through multiagency community collaboration.	1400 North Interstate 35 Frontage Road Suite 2000 Austin, TX 78704 512-814-4120 <u>https://www.traviscountytx.gov/health-human-services/children-and-youth/mental-health/community-partners-for-children</u>
Care Coordination- YWCA of Greater Austin	Care Coordination at YWCA Greater Austin is a trauma-informed holistic program dedicated to assisting clients in eliminating barriers to accessing the services they need. Through Care Coordination, we assess needs and goals and work collaboratively with the on-site therapist, external resources, support systems, and community organizations to provide effective comprehensive care.	2015 S. I-35 Frontage Rd. Austin, Tx 78741 512-326-1222 <u>https://ywcaaustin.org/care-coordination/</u>
STRONG START-the Safe Alliance	Strong Start supports parents/caregivers with challenging children's behaviors and stress. We help parents in Travis or Williamson County who have at least one child between 0-11 years old.	4800 Manor Rd Austin, Tx 78723 512-264-4100 <u>https://www.safeaustin.org/our-services/prevention-and-education/parenting-support/</u>





Crisis Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Judge Guy Herman Center for Mental Health Crisis Care - Integral Care Crisis Services	Provides short-term emergency psychiatric crisis care that includes stabilization, assessment, and treatment in a secure, protected residential environment for individuals experiencing behavioral health crises.	512-472-HELP (4357) https://integralcare.org/en/home/
Sexual Assault Prevention and Crisis Services Program (SAPCS) - Texas Office of Attorney General (OAG)	Provides a 24-hour crisis hotline; crisis intervention; hospital, law enforcement, and legal advocacy & court accompaniment.	PO Box 12548 Austin, TX 78711 512-474-7190 https://www.texasattorneygeneral.gov/crime-victims
Crisis Intervention Team (CIT) - Austin Police Department	Assists people in a mental health crisis who are a danger to themselves or to another person. Operates a Crisis Intervention Team, made up of officers with mental health training. Accepts requests to have a mental health officer respond to individuals in immediate crisis.	715 E 8th St Austin, TX 78701 512-854-3450 <u>http://services.211texas.org/ResourceView2.aspx?org=7</u> <u>2605&agencynum=29124812</u>
Safe Care-The SAFE ALLIANCE	The SAFE CARES (Collaboration, Advocacy, Response, and Engagement of Survivors) Mission is to provide a comprehensive response for survivors of exploitation by creating opportunities to be, and feel, safe and connected. We serve ages 12 to 24. *Open to residents of Travis County	512-267-7233 https://www.saf eaustin.org/our- services/
SAFEline-24 Hour Hotline/Textline	Our SAFEline advocates are trained to handle contacts on the hotline, chatline and textline from survivors, families, and allies who need support with situations of sexual abuse, domestic violence, child abuse, and human trafficking. Provides parenting support to survivors of domestic and sexual violence, child abuse and trafficking and exploitation.	512.267.SAFE (7233) www.safeaustin. org/chat 1-737-888-7233
Associa Care- Disaster Assistance	Associa Cares provides financial assistance to those in need because of natural or man-made disasters that have impacted their homes. This program helps individuals and families get back on their feet and recover as quickly as possible.	115 Wild Basin Rd South. Austin, Tx 78746 512-347-3010 <u>http://www.ass</u> <u>ociacares.org/re</u> <u>quest-</u> <u>assistance/</u>
Childhelp-National Child Abuse Prevention Hotline	The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. The hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors to aid in every child abuse situation.	800-422-4453 https://childhel photline.org/





Dental Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
CommUnityCare *Multiple locations, check website for location near you.	Provides dental services for adults and limited dental services for children. Offers dental health exams for infants as young as one year of age as part of the child's well medical checkup.	2901 Montopolis Dr Austin, TX 78741 512-978-9955 <u>https://communitycaretx.org/</u>
St. David's Foundation	Provides free dental services for students in grades Kindergarten - 5th who attend Austin, Del Valle, Hays Consolidated, Manor, Pflugerville and Round Rock Independent School Districts. Services are provided in fully equipped mobile dental vans that travel between schools. Services include screenings, fillings, X-rays, sealants, general extractions, and cleanings. Pre-Kindergarten - 12th grade students at listed Title 1 schools who are experiencing dental pain, may receive emergency dental care.	1303 San Antonio Street, Ste 500 Austin, TX 78701 512-879-6231 <u>https://stdavidsfoundation.org/</u>
Manos de Cristo	Operates a dental clinic providing low-cost comprehensive dental services.	4911 Harmon Ave Austin, TX 78751 512-477-7454 http://www.manosdecristo.org/dental.html
Access Dental Management-Oral Exams	An oral exam can help detect gum disease and oral cancer, and diagnose the need for fillings, root canals, orthodontic, and other treatments. To be thorough, oral exams typically need the additional information that can be shown with x-rays. *Open to residents of Travis County Services: - Oral Exam Dental exams & x-rays are \$49 for cash patients. We accept every child and adult patient with Medicaid, CHIP and Medicare plans.	1923 East 7th Street Suite #120 Austin, TX 78702 512-236-9300 <u>https://accessdental-tx.com/oralexams/</u>
Dental Hygiene Program at Austin Community College	The Dental Hygiene Program accepts patients for preventive services who are age 6 or older, have time in their schedule for 3 to 5 appointments and can plan for their appointments to last 3 hours each. The dental hygiene treatment fees are only a fraction of the costs since the clinic is a teaching facility, and further discounts offered to those enrolled in financial assistance programs. This clinic does not perform fillings, crowns, extractions, braces or other restorative procedures.	3401 Webberville Rd. Austin, Tx 78702 512-223-5710 <u>http://sites.austincc.edu/health/dhyg/patient-info/</u>





Emergency Shelters

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Casa Marianella	Provides an emergency shelter for recent male and female immigrants and refugees. Length of stay ranges from 2 weeks to 1 month. Provides support services for shelter residents, including food, clothing, and ESL classes.	821 Gunter St Austin 78702 512-385-5571 <u>http://www.casamarianella.org/</u>
SAFE Alliance	Provides emergency shelter, individual and group counseling, transitional housing, non-residential case management, safe child exchange/visitation, sexual assault forensic exams, parenting support, disability services, and community education.	1401 Grove Blvd Austin, TX 78741 512-267-7233 https://www.safeaustin.org/
Hope Alliance-Housing	Housing program offers assistance with securing longer-term housing, beyond the limited stay available at our emergency shelter. To be considered for housing support, you must go through a screening and approval process and an appropriate apartment unit must be available.	1011 Gattis School Road Ste 110 Round Rock, TX 78664 800-460-7233 http://www.hopealliancetx.org/
ECHO-Ending Community Homelessness Coalition	ECHO is a nonprofit agency serving member organizations and the community. As recognized by the U.S. Department of Housing and Urban Development, ECHO serves as the lead agency for the Continuum of Care responsible for year-round planning, evaluation, and monitoring of the systems of care provided to persons at risk of or experiencing homelessness in Austin and Travis County.	2901 Montopolis Blvd Austin, Tx 78741 <u>https://www.au</u> <u>stinecho.org/</u>
Emergency Shelter for Individuals and Families - Salvation Army - Greater Austin *Multiple locations, check the website. for location near you.	Provides emergency shelter for men, women, and families experiencing homelessness. Offers temporary shelter for up to 7 days as space allows. Clients may be eligible for extensions when enrolled in case management.	501 E 8th St Austin, TX 78701 512-476-1111 <u>http://salvationarmyaustin.org/locations-2/</u>
Lifeworks-Emergency Shelter for Youth	LifeWorks operates a 24-hour walk-in emergency shelter for youth in Travis County. Youth who are victims of abuse, abandonment, violence, or homelessness turn to LifeWorks for shelter and support. Youth stay weeks or months depending on need and are provided comprehensive case management services, with an emphasis on moving toward self- sufficiency.	835 North Pleasant Valley Road Austin, TX 78702 512-735-2400 <u>https://www.life</u> worksaustin.org /housing
The Salvation Army-Austin Shelter for Women and Children	The Salvation Army of Austin offers an emergency shelter program for women and children who are experiencing homelessness. The facility includes a licensed childcare center for children 18 months to 4 years, 81 beds, a full-service kitchen/dining area, computer learning center for adults and children, and a community garden.	4613 Tannehill Ln. Bldg. 3 Austin, TX 78721 512-933-0600 http://www.salv ationarmytexas. org/





Financial Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Caritas of Austin	Provides financial assistance with rent for eligible people who have lived in their housing for a minimum of 30 days. Assistance with current month only.	611 Neches Street Austin, Texas 78701 512-472-4135 <u>https://www.caritasofaustin.org/</u>
Greater Mt. Zion Church Community Assistance Center	Provides limited financial assistance with rent, water, gas, and past due electric bills. Also assists with single-use bus passes on a case-by-case basis.	4136 E. 12th Street Austin, Tx 78721 512-469-9020 <u>https://gmzaustin.org/causes/poverty/</u>
Travis County Health and Human Services and Veterans Service	Provides emergency financial assistance for rent (including rent for transitional housing), mortgage, gas (includes propane and firewood), electricity (NOT telephone), prescription expense, medical supply expense, diapers, and grocery store vouchers (for food only).	100 N Interstate 35 Frontage Rd #2000, Austin, TX 78701 512-854-4100 <u>https://www.traviscountytx.gov/health-human-</u> <u>services/divisions/family-support-services</u>
Neighborhood Services Unit by Austin Public Health	The Neighborhood Centers help low- and moderate-income families in need with free services. These services are designed to assist residents in weathering hardship, avoiding crises and achieving self- sufficiency.	2005 Salina Street Austin, TX 78722 512-972-5790 https://austintexas.gov/department/neighborhood- centers
Loaves and Fishes Outreach Ministry-All Saints' Episcopal Church	Carolyn T. Smith Loaves and Fishes Outreach Ministry offers basis assistance to help the families and individuals community members who have suffered a financial setback due to issues beyond their control such as a longer-term injury, illness, or loss of job until they can regain financial stability.	209 West 27th Street Austin, TX 78705 512-476-3589 https://www.allsaints-austin.org/loaves-and-fishes/
Manos de Cristo-The Clothes Closet	Our clothing closet provides free basic clothing to families and individuals in need. We supply our donations to residents who lack the means or resources to purchase them on their own.	4911 Harmon Avenue Austin, TX 78751 512-477-4324 http://manosdecristo.org/need-our-help/basic-needs/
The Vincentian Family Center- Client Services	The Client Services program offers a variety of needs-based assistance, including the Client Choice Food Pantry. Services: Emergency food, Bus passes, Resource referrals, Personal care items	901 West Braker Lane Austin, TX 78758 512-251-6995 <u>https://www.ssvdp.org/client-services</u>





Food Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Food Pantry - St. Edward's Baptist Church	Serves as a Central Texas Food Bank partner. All clients are entitled to basic rights set forth by the Food Bank.	702 Montopolis Dr Austin, TX 78741 512-385-3564 <u>https://www.austinfoodbank.org/location/st-</u> edward%E2%80%99s-baptist-church
Central Texas Food Bank	Collects, houses, and distributes donated and reduced-cost food across Central Texas. Partners with agencies throughout Central Texas to distribute food to clients via the Wheels of Sharing Mobile Pantry, Fresh Food for Families, and HOPE programs. Assists individuals in applying for state benefits. Host's nutrition education, cooking, and breastfeeding classes.	6500 Metropolis Drive Austin, TX 78744 512-282-2111 https://www.centraltexasfoodbank.org/
Food Pantry - Bread for All	Provides a weekly food pantry for area residents. Offers fresh produce, when available.	1314 E Oltorf St Austin, TX 78704 512-444-1314 <u>https://www.austinfoodbank.org/location/bread-all</u>
Mobile Food Pantry-Central Texas Food Bank	Central Texas Food Bank's Mobile Food Pantry program provides free food to feed families and individuals in need. The Mobile Food Pantry visits a variety of sites in our 21-county service territory and provides each family with approximately 28 pounds of food consisting of shelf- stable items such as peanut butter, brown rice, canned tuna or chicken, canned fruit and hygiene products like toothpaste and deodorant.	1701 Red River Street Austin, TX 78701 512-684-2559
ACC- Office of Student Life Food Pantry and Resources	The ACC Office of Student Life Food Pantry program provides food assistance to all currently enrolled ACC students.	1020 Grove Boulevard Austin, TX 78741 512-223-6264 https://sites.aus tincc.edu/sl/pro grams/campusc ommunity/
Helping Hands Center by Olivet Baptist Church	Helping Hands Center provides grocery bags of nutritional food and places new or gently used clothing on the garment racks for those in need. The center not only serves persons living in Austin but outlying areas as well.	1161 San Bernard Street Austin, TX 78702 512-472-2298 http://www.obc aus.org/ministry -that- ministers/helpin g-hands.html





Housing and Rent Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Green Doors	Provides integrated supportive and affordable housing to individuals and families who have barriers to finding housing. Properties include Pecan Springs Commons and Treaty Oaks.	1503 S I-35 Austin, TX 78741 512-469-9130 <u>https://www.greendoors.org/</u>
Mediation Services - Austin Tenants' Council	Provides crisis intervention services for Travis County tenants to resolve emergency issues such as illegal eviction, lockout, utility shut-off, or improper seizure of personal property. Provides advocacy and mediation services for low-income Austin tenants who have repair problems or conditions that pose a threat to their health and safety. Counselors will visit the property and assess the repairs.	1640-B E 2nd St, Suite 150 Austin, TX 78702 512-474-1961 https://www.housing-rights.org/
Texas State Affordable Housing Corporation	Provides down payment assistance grant programs to help low and moderate-income families and individuals purchase a home. Helps Texans stay in their homes by partnering with organizations that provide home buyer education, financial education, foreclosure prevention and home repair programs.	2200 East Martin Luther King Jr. Boulevard Austin, TX 78702 512-477-3555 https://www.tsahc.org/
Texas Rent Relief Program	TDHCA's Texas Rent Relief Program is offering emergency funds to help Texas renters effected by COVID-19 pay rent and utility bills (including past due rent and utilities).	833-989-7368 https://texasrentrelief.com/
Integral Care- Housing Services	Due to the COVID-19 pandemic, many Integral Care services are now being provided by telephone and telehealth to protect the health and safety of our clients, staff, and the community. If you need help, please call 512-472-4357. Integral Care helps adults who live with mental illness and/or use alcohol or drugs find safe and stable housing. This includes help for people at risk of losing their home.	5225 N. Lamar Blvd Austin, TX 78751 512-483-5800 <u>https://integralcare.org/en/home/</u>
Austin Clubhouse-Supported Housing Program	The Austin Clubhouse Supported Housing Program helps members find, obtain, and keep affordable, temporary and/or permanent housing by working with community partners, government agencies, and other housing programs. The Clubhouse helps with identifying housing options, completing rental applications, and posting waitlist openings.	610 East 45th Street Austin, TX 78751 512-925-5877 <u>https://www.austinclubhouse.org/</u>
Affordable Housing Austin	Website to match annual income, accessibility needs and vouchers with affordable housing in the Austin region.	https://www.atxaffordablehousing.net/





Legal Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Texas Legal Services Center (TLSC)	Provides legal assistance to vulnerable seniors, Veterans, individuals denied access to healthcare, victims of crime, survivors of sexual assault, grandparents raising grandchildren, non-custodial parents regarding visitation, retired individuals regarding pensions, other underserved individuals.	2101 S IH 35 Frontage Rd Austin, TX 78741 512-477-6000 https://www.tlsc.org/legal-aid-programs
Legal Representation Services - Travis County Juvenile Public Defender	Provides legal representation for juveniles who have been accused and asked to appear in juvenile court.	2201 Post Rd, Ste 103 Austin, TX 78704 512-854-4128 <u>https://www.traviscountytx.gov/juvenile-public-defender</u>
Legal Aid for the Homeless - Texas RioGrande Legal Aid (TRLA) - Austin	Provides free education and advocacy in civil legal matters for people who are homeless or formerly homeless. Offers housing information and referral.	500 E 7th St Austin, TX 78701 512-305-4100 <u>http://www.trla.org/get-help-austin</u>
Casa Marianella Immigration Legal Services	Casa Marianella Immigration Legal Services (CMILS) serves residents of the Casa Marianella shelters and some community members living in poverty. CMILS staff work closely with Casa Marianella staff as well as other immigration legal service providers to provide quality legal representation to immigrants, both newly arrived and those living below the poverty line.	821 Gunter Street Austin, TX 78702 512-385-5571 https://www.cas amarianella.org/ legal-services/
American Gateways- Immigrant Legal Services	American Gateways provides culturally sensitive, trauma-informed legal representation from start to finish of a case. Our clients are victims of human trafficking, asylum seekers, victims of domestic violence, and those needing assistance adjusting their immigration status - legal permanent resident, naturalization, consular processing, etc.	314 East Highland Mall Boulevard Austin, TX 78752 512-478-0546 <u>https://america</u> ngateways.org/a <u>bout/</u>
University of Texas at Austin Law School- Immigration Clinic	Students in the Immigration Clinic represent vulnerable low-income immigrants from all over the world before the immigration and federal courts and the Department of Homeland Security (DHS). Students gain hands-on experience by taking on the primary responsibility and decision-making authority for their cases, under the mentorship of the clinic directors.	727 East Dean Keeton Street Austin, TX 78705 512-471-5151 https://law.utex as.edu/clinics/i mmigration/





Medical Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
CommUnityCare Health Centers *Multiple locations, check website for location near you.	Community Clinics throughout Austin and Travis County that provide primary care services. Select locations provide specialty care and women's health services.	(519) 978-9015 https://communitycaretx.org/locations/
Travis County Indigent Health Care Program / Medical Access Program (MAP)	Provides a Medical Access Program (MAP) funded by Central Health (formerly the Travis County Healthcare District) that provides access to medical services through a network of established providers for Travis County residents who are low income and meet established eligibility criteria.	6633 Hwy 290 East, Suite 310 Austin, TX 78723 512-978-8130 <u>https://hhs.texas.gov/services/health/county-indigent-health-care-program</u>
Immunization Program - Austin Public Health	Operates Shots for Tots/Big Shots Clinics. Maintains immunization records for adults and children who received shots at public health clinics in Austin and Travis County. Distributes free vaccines to local physicians through the Vaccines for Children (VCF) program.	15 Waller St Austin, TX 78702 512-972-5520 http://www.austintexas.gov/department/health
People's Community Clinic	Provides the following health services for adults, adolescents, and children: Primary care (assessment, treatment, and prevention services)	1101 Camino La Costa Austin, TX 78752 512-478-4939 http://www.austinpcc.org/our-programs/
Family-Connects Texas-Austin/Travis County	Family Connects is a unique program between Austin Public Health and United Way aiming to collectively impact maternal and child health. The first few days and weeks home with a new baby can be a challenging time for all families, and research indicates that more than 90 percent of families can use some additional support.	512-972-5096 https://www.familyco nnectstexas.org/
Mobile Health Teams-CommUnity Care	CommUnity Care's Mobile Healthcare clinics provide primary care and preventive care at locations outside of our own. Through our mobile health clinics, we partner with community organizations to bring care to people who otherwise couldn't access it.	304 East 7th St. Austin, TX 78701 512-978-9015 <u>https://communitycar</u> <u>etx.org/programs-</u> <u>services/services/mo</u> <u>bileclinic.html</u>
Lone Star Circle of Care-Convenient Care	Lone Star Circle of Care is proud to offer Convenient Care walk-in clinics as part of our network of Community Clinics.	18220 FM 1431 Jonestown, TX 78645 877-800-5722 <u>https://lonestarcares.</u> <u>org/service/convenie</u> <u>nt-care/</u>





Misc. Basic Needs Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Basic Needs, Employment, Public Health, and Social Services - Austin Public Health *Multiple locations, check website for neighborhood center near you.	Offers a variety of basic needs, employment, and social services. Basic needs services include a food pantry, senior nutrition programs, and assistance with forms/applications. May offer bus passes when available. Employment services include job readiness, placement assistance, assessment/goal setting, and training. Social services include case management, individual/family support counseling, and grief counseling.	1416 Montopolis Dr Austin, TX 78741 512-972-6650 <u>http://austintexas.gov/neighborhood-centers</u>
Basic Needs Services & Resources	Travis County partners with state and local organizations to offer basic needs services.	(512) 854-9020 https://www.traviscountytx.gov/health-human- services/individuals-families/basic
OutYouth-David Bohnett Cyber Center	Out Youths CyberCenter provides computers with broadband internet access so that our youth can stay connected anytime the Drop-In Center is open. Instructors also bring Apple computers on-site for program-specific uses like filmmaking, graphic design, and music composition.	909 E. 49 th ½ St. Austin, Tx 78751 512-419-1233 https://www.outyouth.org/
Austin Area Urban League- Workforce and Career Development	This service program provides one-on-one assistance in the areas of case management, computer training, employability workshops, professional development and job placement assistance. The Life Skills Program is designed to assist clients in altering those negative patterns of behaviors that create barriers to their success.	8011A Cameron Road Austin, TX 78754 512-478-7176 <u>https://aaul.org/</u>
Dell Children's Medical Center of Central Texas-Kids in Cars	Kids in Cars works in the following counties: Bastrop, Blanco, Burnet, Caldwell, Hays, Travis, and Williamson. The program provides child passenger safety education and assistance, as well as car seat inspections at no cost.	4900 Mueller Blvd Austin, TX 78723 512-324-8687 <u>https://www.dellchildrens.net/services-and-</u> programs/safety-and-injury-prevention/kids-in-cars/
Foundation Communities-Prosper Tax Help	Prosper Tax Help provides free, confidential assistance, in the Greater Austin area, with preparation of current and prior year tax returns, amended or corrected returns.	5900 Airport Boulevard Austin, TX 78752 https://foundcom.org/prosper-centers/austin-tax-help/
United Way- Connect ATX	Use ConnectATX to find up-to-date information on all community resources by your zip code.	833-512-2289 https://www.unitedwayaustin.org/connectatx/
Literacy Coalition of Central Texas- Adult Basic Education	Our Adult Basic Education programs are offered during the daytime and in the evening and students can choose the schedule that works best for them. Students can enroll at any time during the year. Enrollment is held on the 2nd and 4th Tuesdays between 10:30 AM and 5:30 PM each month except December. After enrollment, each applicant completes the Test of Adult Basic Education to determine appropriate placement in classes. Please call for more information.	905 Bedford Street Austin, TX 78702 512-326-8655 ext. 107 https://willread.org/learningcenter





Substance Use Disorder Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Residential Substance Abuse Treatment Services - Phoenix House of Texas, Inc.	Provides residential substance abuse treatment for adolescent males and females in gender-specific programs. Residential facility provides 24-hour supervision; a full academic program; and individual, group and family counseling. Program gives priority to pregnant teens.	400 W Live Oak Austin, TX 78704 512-440-0613
Austin Changes Counseling and Education Services-Intensive Outpatient Program	Our Substance Abuse Intensive Outpatient Program (IOP) is approved by the Texas Department of State Health Services (Tx-DSHS). This program is six weeks in length (60 hours). This is a group therapy course for those who are currently experiencing problems related to substance abuse and having difficulty discontinuing the use, or are experiencing problems at work, home, or school due to substance abuse.	5555 North Lamar Austin, TX 78757 512-257-0066 <u>http://www.cha</u> <u>ngescounseling.</u> <u>com/</u>
Bluebonnet Trails Community Services-OSAR Program Substance Use Services	The OSAR program provides an array of supportive services including outreach and case management, to those seeking substance use care. OSAR stands for Outreach, Screening, Assessment, and Referral Services.	1009 North Georgetown Street Round Rock, TX 78664
Lifestep Council on Alcohol and Drugs- Assessments.	LifeSteps provides assessments to determine if an individual has a substance abuse or chemical dependency problem. Upon completion of the interview, recommendations are made for treatment, education and/or support groups based on the results of the assessment.	2021 North Mays Street Round Rock, TX 78664 512-246-9881
Substance Abuse and Mental Health Services Administration-National Helpline	SAMHSA's National Helpline, also known as the Treatment Referral Routing Service, is a confidential, free, 24-hour-a-day, 365-day-a-year, information service, in English and Spanish, for individuals and family members facing mental and/or substance use disorders.	800-662-4357
Drug & Alcohol Treatment Services - Integral Care Adult Behavioral Health Services	Provides drug and alcohol treatment for adults and children in both inpatient and outpatient settings. Services may include counseling, prevention education, medically supervised detoxification assistance, and group therapy. Offers access to medications and a psychiatrist.	1165 Airport Blvd., Second Floor Austin, TX 78702 512-472-4357 https://integralcare.org/en/home/
Substance Abuse Treatment Program - Texas Department of Criminal Justice (TDCJ)	Offers several substance abuse treatment service programs to qualified offenders. Individuals placed into the programs are pre-identified as needing substance abuse treatment. All programs are delivered to qualified offenders in the prison except for offenders who meet a very strict eligibility criteria in which the offender may live at home and report to a facility to receive treatment.	209 West 14th St, 5th Floor, Price Daniel Bldg Austin, TX 78701 512-671-2154 <u>https://www.tdcj.texas.gov/divisions/rpd/substance_ab</u> <u>use.htm</u> l





Transportation Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Capital Area Rural Transportation System (CARTS)	Provides regional transportation for the non-urbanized areas of Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Travis, and Williamson counties. Provides transportation for the San Marcos urbanized area.	412 Comal St Austin, TX 78702 512-505-5610 http://www.ridecarts.com/
United Way for a Greater Austin-Ride United-Short Term Rides	Ride United provides transportation to and from employment, medical, financial, food access, or education related destinations, allowing 1-4 round trip rides for each client.	833-512-2289 http://connectatx.org/
Capital Metro Transportation Authority- Metro Access	Capital Metro Access is a demand-response, shared-ride service for people whose disabilities prevent them from riding regular bus and rail service.	209 W 9th St Austin, TX 78701 512-474-1200 https://www.capmetro.org/metroaccess/
The Yellow Bike Project-Earn a Bike	You'll need to complete two goals to earn your bike. One is skill- based: you'll work your way through a checklist of bicycle repair basics, learning how to do everything from fixing a flat to straightening a stem to overhauling a bottom bracket. In the process, you'll also be moving towards the second goal: volunteering at least 12 hours within a three-month period.	1216 Webberville Road Austin, TX 78721 512-524-5299 https://austinyellowbike.org/
Texas Health and Human Services Commission-Medical Transportation Program	Medical Transportation Program sets up non-emergency rides for people who have no other way to get to their Medicaid health-care visits. This includes people with Medicaid, children who get services through the Children with Special Health Care Needs program and people in the Transportation of Indigent Cancer Patients program.	877-633-8747 https://www.txhealthsteps.com/hhscs-nonemergency- medical-transportation-services
Office of Mobility Management Transportation Planning Assistance - Capital Metropolitan Transit Authority (Cap Metro)	Provides transportation information and trip planning services. Maintains information about routes that cross multiple provider boundaries. Assists transit customers in finding a transportation solution when current transit services cannot fill their needs.	209 West 9th Street Austin, TX 78701 512-389-7454 http://mytxride.com/
Austin Public Health- Bus passes	Austin Public Health offers free bus passes to residents who meet eligibility requirements. Must participate in an intake and eligibility appointment to receive services. Must be a Travis County resident. This program helps people with income at or below 125% of federal poverty guidelines.	2005 Salina Street Austin, TX 78722 512-972-5790 <u>https://austintexas.</u> gov/department/ne ighborhood-centers





Volunteer and Faith-Based Services

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Society of St. Vincent de Paul - Diocesan Council of Austin	Supports local conference Society of St. Vincent de Paul programs to provide assistance to area residents. Operates a thrift store and food pantry. Oversees home repair and predatory loan conversion programs.	901 W Braker Ln Austin, TX 78758 512-251-6995 <u>http://www.ssvdp.org/</u>
St. Austin Catholic Church	Provides emergency financial assistance through two programs, Thursday Outreach and Society of St. Vincent de Paul.	2026 Guadalupe Austin, TX 78705 512-477-9471 https://www.staustin.org/
Community Based Parenting Groups: Partners in Parenting	Partners in Parenting groups are for new parents to attend with their babies. Groups are formed on a rolling basis and will meet for 8 weeks. This program is for parents with babies 0-12 months old. Registration is free and participants will receive diapers, wipes, and grocery gift cards.	512-829-1704 https://www.pipaustin.org/
University Presbyterians Living in Faith Together	UPLift provides limited financial assistance with rent, utilities (electricity, gas, water), eye exams, eyeglasses, birth certificates, and prescription co-pays. Uplift is every Tuesday morning at 9:30. Client needs to bring a copy of their bill and a photo ID.	2203 San Antonio St. Austin, Tx 78705 512-476-5321 <u>https://upcuplift.weebly.com/</u>
The Salvation Army Austin	Provides physical, emotional, and spiritual needs to rebuild.	4216 S Congress Ave Austin, TX 78745 512-447-4044 http://salvationarmyaustin.org/
Eternal Faith Baptist Church-Food pantry	The Eternal Faith Baptist Church provides quality food items to individuals and households in need. This service supplies critical nutrition to hungry people.	12720 Farm to Market Road 973 Manor, TX 78653 512-272-4043
Embracing the Unexpected- Embracing Faith and Mental Illness from a Caregivers Perspective	Embracing Faith & Mental Illness from a Caregiver's Perspective is a faith-based online support group. It is a closed Facebook community for caregivers and those who love someone with a mental illness. It is a safe place to ask questions and seek support.	*online support group only* <u>https://www.embra</u> <u>cingtheunexpected.c</u> <u>om/mental-health-</u> <u>resources/</u>