



## IDEA Transportation FAQ

Price Hill Campus Transportation Manager: Alicia Royal-Thomas (513) 305-2998

Valley View Campus Transportation Manager: Stephanie Huff (513) 692-6502

### **Q: How will me or my child/ren identify their assigned bus?**

**A:** Find your child's assigned bus on the Ohio Back to School Webpage. IDEA Public School busses are labeled with an abbreviation for the respective campus along with the bus number. For example: Price Hill bus number one, is labeled at PH-01.

For our youngest scholars we have also provided an easy to remember color and animal associated with the bus. Bus PH-01 is also known as the Black Bear Bus. All busses will include a picture of these colorful animals, so all scholars can identify their bus.

### **Q: How will my child know what bus to get on after school?**

**A:** Prior to dismissal, bus riders will be given wristbands for their assigned bus. Homeroom teachers will be tracking how each child will be dismissed (bus rider, walker or pick up). They will also ensure each scholar goes to the appropriate dismissal area. Once there, our staff will make sure scholars are on their assigned bus.

### **Q: Who will my child be released to when getting off the bus in the afternoon?**

**A:** When filling out the Transportation Registration, Parents are required to provide us with the names of the persons they authorize to pick up their scholars. If you need to make changes to this list, please contact the campus transportation manager.

Also, if a scholar is in 4<sup>th</sup> grade or older, they may walk home from the stop without supervision, if the parent indicated they are allowed to when filling out registration.

If a child is under 4<sup>th</sup> grade or is older but does not have parent permission, they cannot be left unattended at a bus stop: parents need to wait for these children at the bus stop and come to the bus door to pick them up. If there is not, the child will be returned to the campus to be picked up there.

### **Q: What should we do if a bus is late to pick up/drop off?**



**A:** During the first week of school there may be delays in our buses. Our transportation team will work to safely improve the speed and efficiency of the routes, and we expect to have things running smoothly in no time. However, if a bus is late to a stop, we ask for your patience. Please, wait for the bus to arrive-we guarantee a bus will get there to pick up or drop off your scholar. If there ever is a concern, do not hesitate to call the campus or the campus transportation manager.

**Q: How do I make changes to my child/ren's transportation plan?**

**A:** If there is a temporary change in how your child will be getting to and from school, please notify your child's teacher that day. Parents/Guardians are also welcomed to call the front desk to relay the message during the school day. However, this must be done before 1:30pm.

If you need to permanently change your child(ren)'s transportation plans, please contact the campus transportation manager.

**Q: What do I do if we are late to a bus stop? Will the bus come back for us?**

**A:** For the safety of the students, Bus drivers are not allowed to deviate from their assigned route. If a student misses their bus, they will need to be dropped off at school.

**Q: What is StopFinder and how will I learn it is in use?**

**A:** StopFinder will be launched about 2 weeks after the beginning of the school year, once routes and enrollment are set (we may make changes to routes during the first two weeks). Parents who have provided their email address will receive an email invitation with a link to download the app and set a password.

**Q: Are these current routes permanent? Can I expect there to be any changes in the future?**

**A:** Although we try to minimize changes to routes, we may add/remove stops depending on the actual ridership. When this occurs, we will inform parents of the new stop times before implementing them.

**Q: I didn't sign up my child for transportation? Is it too late? After I sign them up, how long will it be until they can start riding the bus?**

**A:** It takes the Transportation department 48 hours to add a student to a route roster. Parents will be notified as soon as the scholar is assigned a bus and a bus stop. If you need to register for transportation, please contact the Campus Transportation Manager.

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