



# COMMUNITY RESOURCE GUIDE – AUSTIN



## COMMUNITY HEALTH, BEHAVIORAL, SOCIAL SERVICES RESOURCE GUIDE

### Behavioral/Mental Health Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Integral Care Adult Behavioral Health Services	Provides psychiatric outpatient services for adults and children who have severe and persistent mental illnesses, such as major depression, bipolar disorder and/or schizophrenia. Includes a 24-hour helpline, ongoing counseling, drug & alcohol treatment, and housing services.	1631 E 2nd St Austin, TX 78702 512-472-4357 <a href="https://integralcare.org/en/home/">https://integralcare.org/en/home/</a>
Austin Area Mental Health Consumers, Inc. (AAMHC)	Provides peer support groups, a peer mentor program, independent living skills training, and other resources for people living with mental illness or substance use issues.	3205 S 1st St Austin, TX 78704 512-442-3366 <a href="http://www.austinmhc.org/index.html">http://www.austinmhc.org/index.html</a>
Seton Healthcare Family	Provides intensive outpatient treatment to adults who may be experiencing emotional or substance abuse difficulties.	3501 Mills Ave Austin, TX 78731 512-324-2000 <a href="https://www.seton.net/behavioral-health-care/">https://www.seton.net/behavioral-health-care/</a>

### Child/Youth Services

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Family Support and Permanency Planning - Casey Family Program - Austin Field Office	Promotes permanent living situations for children with Child Protective Services (CPS) involvement, through permanency planning and other family support services. Offers prevention support services and case management to birth parents and relatives with the goal of preventing children from entering into the foster care system.	5201 E Riverside Dr Austin, TX 78741 <a href="https://www.casey.org/">https://www.casey.org/</a>
Helping Hand Home for Children	Provides a residential treatment program for children who are unable to thrive and remain safe in a home setting.	3804 Ave B Austin, TX 78751 512-459-3353 <a href="http://helpinghandhome.org/">http://helpinghandhome.org/</a>
Dell Children's Medical Center	Comprehensive healthcare services include a broad range of support services including pediatric health, mental health, and safety for children.	4900 Mueller Blvd Austin, TX 78723 512-324-8687 <a href="https://www.dellchildrens.net/">https://www.dellchildrens.net/</a>

## Crisis Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Judge Guy Herman Center for Mental Health Crisis Care - Integral Care Crisis Services	Provides short-term emergency psychiatric crisis care that includes stabilization, assessment, and treatment in a secure, protected residential environment for individuals experiencing behavioral health crises.	512-472-HELP (4357) <a href="https://integralcare.org/en/home/">https://integralcare.org/en/home/</a>
Sexual Assault Prevention and Crisis Services Program (SAPCS) - Texas Office of Attorney General (OAG)	Provides a 24-hour crisis hotline; crisis intervention; hospital, law enforcement, and legal advocacy & court accompaniment.	PO Box 12548 Austin, TX 78711 512-474-7190 <a href="https://www.texasattorneygeneral.gov/crime-victims">https://www.texasattorneygeneral.gov/crime-victims</a>
Crisis Intervention Team (CIT) - Austin Police Department	Assists people in a mental health crisis who are a danger to themselves or to another person. Operates a Crisis Intervention Team, made up of officers with mental health training. Accepts requests to have a mental health officer respond to individuals in immediate crisis.	715 E 8th St Austin, TX 78701 512-854-3450 <a href="http://services.211texas.org/ResourceView2.aspx?org=72605&amp;agencynum=29124812">http://services.211texas.org/ResourceView2.aspx?org=72605&amp;agencynum=29124812</a>

## Dental Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
CommUnityCare  *Multiple locations, check website for location near you.	Provides dental services for adults and limited dental services for children. Offers dental health exams for infants as young as one year of age as part of the child's well medical checkup.	2901 Montopolis Dr Austin, TX 78741 512-978-9955 <a href="https://communitycaretx.org/">https://communitycaretx.org/</a>
St. David's Foundation	Provides free dental services for students in grades Kindergarten - 5th who attend Austin, Del Valle, Hays Consolidated, Manor, Pflugerville and Round Rock Independent School Districts. Services are provided in fully equipped mobile dental vans that travel between schools. Services include screenings, fillings, X-rays, sealants, general extractions, and cleanings. Pre-Kindergarten - 12th grade students at listed Title 1 schools who are experiencing dental pain, may receive emergency dental care.	1303 San Antonio Street, Ste 500 Austin, TX 78701 512-879-6231 <a href="https://stdaidsfoundation.org/">https://stdaidsfoundation.org/</a>
Manos de Cristo	Operates a dental clinic providing low-cost comprehensive dental services.	4911 Harmon Ave Austin, TX 78751 512-477-7454 <a href="http://www.manosdecristo.org/dental.html">http://www.manosdecristo.org/dental.html</a>



## Emergency Shelters

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Casa Marianella	Provides an emergency shelter for recent male and female immigrants and refugees. Length of stay ranges from 2 weeks to 1 month. Provides support services for shelter residents, including: food, clothing, and ESL classes.	821 Gunter St Austin 78702 512-385-5571 <a href="http://www.casamarianella.org/">http://www.casamarianella.org/</a>
SAFE Alliance	Provides emergency shelter, individual and group counseling, transitional housing, non-residential case management, safe child exchange/visitation, sexual assault forensic exams, parenting support, disability services, and community education.	1401 Grove Blvd Austin, TX 78741 512-267-7233 <a href="https://www.safeaustin.org/">https://www.safeaustin.org/</a>
Emergency Shelter for Individuals and Families - Salvation Army - Greater Austin *Multiple locations, check the website for location near you.	Provides emergency shelter for men, women, and families experiencing homelessness. Offers temporary shelter for up to 7 days as space allows. Clients may be eligible for extensions when enrolled in case management.	501 E 8th St Austin, TX 78701 512-476-1111 <a href="http://salvationarmyaustin.org/locations-2/">http://salvationarmyaustin.org/locations-2/</a>

## Financial Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Caritas of Austin	Provides financial assistance with rent for eligible people who have lived in their housing for a minimum of 30 days. Assistance with current month only.	611 Neches Street Austin, Texas 78701 512-472-4135 <a href="https://www.caritasofaustin.org/">https://www.caritasofaustin.org/</a>
Greater Mt. Zion Church Community Assistance Center	Provides limited financial assistance with rent, water, gas, and past due electric bills. Also assists with single-use bus passes on a case by case basis.	1809 Pennsylvania Avenue Austin, Texas 78702 512-469-9020 <a href="https://gmzaustin.org/causes/poverty/">https://gmzaustin.org/causes/poverty/</a>
Travis County Health and Human Services and Veterans Service	Provides emergency financial assistance for rent (including rent for transitional housing), mortgage, gas (includes propane and firewood), electricity (NOT telephone), prescription expense, medical supply expense, diapers, and grocery store vouchers (for food only).	100 N Interstate 35 Frontage Rd #2000, Austin, TX 78701 512-854-4100 <a href="https://www.traviscountytexas.gov/health-human-services/divisions/family-support-services">https://www.traviscountytexas.gov/health-human-services/divisions/family-support-services</a>



## Food Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Food Pantry - St. Edward's Baptist Church	Serves as a Central Texas Food Bank partner. All clients are entitled to basic rights set forth by the Food Bank.	702 Montopolis Dr Austin, TX 78741 512-385-3564 <a href="https://www.austinfoodbank.org/location/st-edward%E2%80%99s-baptist-church">https://www.austinfoodbank.org/location/st-edward%E2%80%99s-baptist-church</a>
Central Texas Food Bank	Collects, houses, and distributes donated and reduced-cost food across Central Texas. Partners with agencies throughout Central Texas to distribute food to clients via the Wheels of Sharing Mobile Pantry, Fresh Food for Families, and HOPE programs. Assists individuals in applying for state benefits. Hosts nutrition education, cooking, and breastfeeding classes.	6500 Metropolis Drive Austin, TX 78744 512-282-2111 <a href="https://www.centraltexasfoodbank.org/">https://www.centraltexasfoodbank.org/</a>
Food Pantry - Bread for All	Provides a weekly food pantry for area residents. Offers fresh produce, when available.	1314 E Oltorf St Austin, TX 78704 512-444-1314 <a href="https://www.austinfoodbank.org/location/bread-all">https://www.austinfoodbank.org/location/bread-all</a>

## Housing and Rent Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Green Doors	Provides integrated supportive and affordable housing to individuals and families who have barriers to finding housing. Properties include Pecan Springs Commons and Treaty Oaks.	1503 S I-35 Austin, TX 78741 512-469-9130 <a href="https://www.greendoors.org/">https://www.greendoors.org/</a>
Mediation Services - Austin Tenants' Council	Provides crisis intervention services for Travis County tenants to resolve emergency issues such as illegal eviction, lockout, utility shut-off, or improper seizure of personal property. Provides advocacy and mediation services for low-income Austin tenants who have repair problems or conditions that pose a threat to their health and safety. Counselors will visit the property and assess the repairs.	1640-B E 2nd St, Suite 150 Austin, TX 78702 512-474-1961 <a href="https://www.housing-rights.org/">https://www.housing-rights.org/</a>
Texas State Affordable Housing Corporation	Provides down payment assistance grant programs to help low and moderate-income families and individuals purchase a home. Helps Texans stay in their homes by partnering with organizations that provide home buyer education, financial education, foreclosure prevention and home repair programs.	2200 East Martin Luther King Jr. Boulevard Austin, TX 78702 512-477-3555 <a href="https://www.tsahc.org/">https://www.tsahc.org/</a>



## Legal Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Texas Legal Services Center (TLSC)	Provides legal assistance to vulnerable seniors, Veterans, individuals denied access to healthcare, victims of crime, survivors of sexual assault, grandparents raising grandchildren, non-custodial parents regarding visitation, retired individuals regarding pensions, other underserved individuals.	2101 S IH 35 Frontage Rd Austin, TX 78741 512-477-6000 <a href="https://www.tlsc.org/legal-aid-programs">https://www.tlsc.org/legal-aid-programs</a>
Legal Representation Services - Travis County Juvenile Public Defender	Provides legal representation for juveniles who have been accused and asked to appear in juvenile court.	2201 Post Rd, Ste 103 Austin, TX 78704 512-854-4128 <a href="https://www.traviscountytexas.gov/juvenile-public-defender">https://www.traviscountytexas.gov/juvenile-public-defender</a>
Legal Aid for the Homeless - Texas RioGrande Legal Aid (TRLA) - Austin	Provides free education and advocacy in civil legal matters for people who are homeless or formerly homeless. Offers housing information and referral.	500 E 7th St Austin, TX 78701 512-305-4100 <a href="http://www.trla.org/get-help-austin">http://www.trla.org/get-help-austin</a>

## Medical Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
CommUnityCare Health Centers  *Multiple locations, check website for location near you.	Community Clinics throughout Austin and Travis County that provide primary care services. Select locations provide specialty care and women’s health services.	(519) 978-9015  <a href="https://communitycaretx.org/locations/">https://communitycaretx.org/locations/</a>
Travis County Indigent Health Care Program / Medical Access Program (MAP)	Provides a Medical Access Program (MAP) funded by Central Health (formerly the Travis County Healthcare District) that provides access to medical services through a network of established providers for Travis County residents who are low income and meet established eligibility criteria.	6633 Hwy 290 East, Suite 310 Austin, TX 78723 512-978-8130 <a href="https://hhs.texas.gov/services/health/county-indigent-health-care-program">https://hhs.texas.gov/services/health/county-indigent-health-care-program</a>
Immunization Program - Austin Public Health	Operates Shots for Tots/Big Shots Clinics. Maintains immunization records for adults and children who received shots at public health clinics in Austin and Travis County. Distributes free vaccines to local physicians through the Vaccines for Children (VCF) program.	15 Waller St Austin, TX 78702 512-972-5520 <a href="http://www.austintexas.gov/department/health">http://www.austintexas.gov/department/health</a>
People’s Community Clinic	Provides the following health services for adults, adolescents, and children: Primary care (assessment, treatment, and prevention services)	1101 Camino La Costa Austin, TX 78752 512-478-4939 <a href="http://www.austinpcc.org/our-programs/">http://www.austinpcc.org/our-programs/</a>

## Misc. Basic Needs Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Basic Needs, Employment, Public Health, and Social Services - Austin Public Health  *Multiple locations, check website for neighborhood center near you.	Offers a variety of basic needs, employment, and social services. Basic needs services include a food pantry, senior nutrition programs, and assistance with forms/applications. May offer bus passes when available. Employment services include job readiness, placement assistance, assessment/goal setting, and training. Social services include case management, individual/family support counseling, and grief counseling.	1416 Montopolis Dr Austin, TX 78741 512-972-6650 <a href="http://austintexas.gov/neighborhood-centers">http://austintexas.gov/neighborhood-centers</a>
Basic Needs Services & Resources	Travis County partners with state and local organizations to offer basic needs services.	(512) 854-9020 <a href="https://www.traviscountytexas.gov/health-human-services/individuals-families/basic">https://www.traviscountytexas.gov/health-human-services/individuals-families/basic</a>

## Substance Use Disorder Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Residential Substance Abuse Treatment Services - Phoenix House of Texas, Inc.	Provides residential substance abuse treatment for adolescent males and females in gender-specific programs. Residential facility provides 24-hour supervision; a full academic program; and individual, group and family counseling. Program gives priority to pregnant teens.	400 W Live Oak Austin, TX 78704 512-440-0613
Drug & Alcohol Treatment Services - Integral Care Adult Behavioral Health Services	Provides drug and alcohol treatment for adults and children in both inpatient and outpatient settings. Services may include counseling, prevention education, medically supervised detoxification assistance, and group therapy. Offers access to medications and a psychiatrist.	1165 Airport Blvd., Second Floor Austin, TX 78702 512-472-4357 <a href="https://integralcare.org/en/home/">https://integralcare.org/en/home/</a>
Substance Abuse Treatment Program - Texas Department of Criminal Justice (TDCJ)	Offers several substance abuse treatment service programs to qualified offenders. Individuals placed into the programs are pre-identified as needing substance abuse treatment. All programs are delivered to qualified offenders in the prison except for offenders who meet a very strict eligibility criteria in which the offender may live at home and report to a facility to receive treatment.	209 West 14th St, 5th Floor, Price Daniel Bldg Austin, TX 78701 512-671-2154 <a href="https://www.tdcj.texas.gov/divisions/rpd/substance_abuse.html">https://www.tdcj.texas.gov/divisions/rpd/substance_abuse.html</a>

## Transportation Assistance

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Capital Area Rural Transportation System (CARTS)	Provides regional transportation for the non-urbanized areas of Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Travis, and Williamson counties. Provides transportation for the San Marcos urbanized area.	412 Comal St Austin, TX 78702 512-505-5610 <a href="http://www.ridecarts.com/">http://www.ridecarts.com/</a>
Office of Mobility Management Transportation Planning Assistance - Capital Metropolitan Transit Authority (Cap Metro)	Provides transportation information and trip planning services. Maintains information about routes that cross multiple provider boundaries. Assists transit customers in finding a transportation solution when current transit services cannot fill their needs.	209 West 9th Street Austin, TX 78701 512-389-7454 <a href="http://mytxride.com/">http://mytxride.com/</a>

## Volunteer and Faith-Based Services

ORGANIZATION NAME	ABOUT	CONTACT INFORMATION
Society of St. Vincent de Paul - Diocesan Council of Austin	Supports local conference Society of St. Vincent de Paul programs to provide assistance to area residents. Operates a thrift store and food pantry. Oversees home repair and predatory loan conversion programs.	901 W Braker Ln Austin, TX 78758 512-251-6995 <a href="http://www.ssvdp.org/">http://www.ssvdp.org/</a>
St. Austin Catholic Church	Provides emergency financial assistance through two programs, Thursday Outreach and Society of St. Vincent de Paul.	2026 Guadalupe Austin, TX 78705 512-477-9471 <a href="https://www.staustin.org/">https://www.staustin.org/</a>
The Salvation Army Austin	Provides physical, emotional and spiritual needs to rebuild.	4216 S Congress Ave Austin, TX 78745 512-447-4044 <a href="http://salvationarmyaustin.org/">http://salvationarmyaustin.org/</a>